



**International
Airport**

www.lvia.org

**Lehigh Valley International Airport
CUSTOMER CARE PROGRAM**

Volunteer Application

3311 Airport Road

Allentown, PA 18109-3040

Tel: 610.231.5224 Fax: 610.264.0115

First Name _____ MI _____ Last Name _____

First Name as it would appear on nametag: _____

Address _____ Birthday: (month) _____

City _____ State _____ Zip _____

Daytime Phone Number _____

Emergency Contact: Name _____

Relationship to Emergency Contact _____

Emergency Contact: Home Phone _____ Work Phone _____

1. Please indicate the days of the week you are available with a check mark.

Monday _____ Tuesday _____ Wednesday _____ Thursday _____ Friday _____

Saturday _____ Sunday _____

2. Please indicate the shift you prefer with a check mark.

9am-11am _____ 11am-1pm _____ 3pm-5pm _____ 5:30pm-7:30pm _____

3. Are there any upcoming days/weeks during which you will be unable to fulfill your shift? _____

4. Customer Care Volunteers will be asked to traverse the terminal buildings to greet incoming flights and providing information to deplaning passengers. Do you foresee any difficulty in performing these duties? YES _____ NO _____

5. The Airport Authority will provide a unisex polo shirt for each Customer Care Volunteer. Please indicate your shirt size:

Small _____ Medium _____ Large _____ X-Large _____ XX-Large _____



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6. Are you a citizen of the United States? YES _____ NO _____

7. Do you speak a foreign language(s)? YES _____ NO _____

If yes, what language(s): _____

8. Have you ever been arrested for a crime? YES _____ NO _____

If yes, for what offense, include date: _____

9. Are you older than 18 and have a valid driver's license? YES _____ NO _____

If no, please explain _____

The Lehigh Valley International Airport Customer Care Volunteer Program will provide the highest quality customer service. Volunteers offer assistance, information concerning airport services and a friendly welcome to the Lehigh Valley. As a Customer Care Volunteer, I will make every effort to meet and exceed expectations of service by promoting Lehigh Valley International Airport and the region by offering tourism information and goodwill.

Signature: _____ **Date:** _____

FOR OFFICE USE ONLY:

REFERRED BY: _____

Application Received ___/___/___
 Fingerprinted ___/___/___
 SIDA ___/___/___
 Activated ___/___/___
 Training ___/___/___
 Inactivated ___/___/___

	<u>Received</u>	<u>Returned</u>
Airport ID	___/___/___	___/___/___
Parking Permit	___/___/___	___/___/___
Name Badge	___/___/___	___/___/___
Key	___/___/___	___/___/___